



Same
Amazing Places.
Brighter Days. ♥

Your Property. Your Brand. Your Guests.

Powered by Heaven Sent Stays.

A direct-booking platform built for independent vacation-rental owners — with your own property presence and automatic inclusion in the HSS Network.



HSS NETWORK
INCLUDED



OWNER-CONTROLLED
BRAND



DIRECT BOOKING



What You Get

MORE TOOLS. MORE OPPORTUNITY. A BRIGHTER TOMORROW.



Your Direct-Booking Home

A branded property presence with reservation tools, availability, guest information, agreements, communication, calendar features, and the guest portal.

*Your Property.
Your Vision. ♥*



Included in the HSS Network

Every HSS property is part of the network. Travelers have another way to discover your property while you continue building your own direct-booking business.

*More Guests.
Brighter Days. ♥*



You Stay in Control

You control your property brand, rates, rules, policies, guest experience, operations, domain, and the information presented to guests.

*Your Business.
Your Way. ♥*



How It Works

SIMPLE STEPS. A MORE REWARDING WAY TO HOST.

1



Tell us about
your property



2



Add your brand,
photos, rates
and rules



3



Connect calendars
and your payment
provider



4



Build your
guest experience



5



Review, publish
and go live in HSS

Direct booking without giving up your identity.

HSS provides the technology and network. You remain the independent hospitality business behind your property.

DIRECT BOOKING. INDEPENDENT HOSPITALITY. CONNECTED.

♥ HAPPY GUESTS
BRIGHTER DAYS

OWNER BROCHURE • FRONT

Stronger
Together ♥

INDEPENDENT
OWNERS
BRIGHTER
TOMORROWS



Same
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INDEPENDENT
OWNERS
BRIGHTER
JOURNEYS ♥

A Clear Divide of Responsibilities

HSS makes owning the guest relationship easier without becoming the owner's merchant, bank, or payment processor.

PROPERTIES • PEOPLE • A BRIGHTER WAY TO TRAVEL



The Owner Controls

- Brand and property identity
- Rates, discounts and rules
- Rental policies and guest experience
- Operations and service providers
- Custom domain ownership

*Your Property.
Your Vision. Always. ♥*



HSS Provides

- Booking and checkout experience
- Reservation and availability workflow
- Guest portal and property content
- Connected-account integrations
- HSS Network listing and referrals

*Powering
Independent Owners
Brighter Tomorrows. ♥*



Payment Provider Handles

- Card and wallet processing
- Authorization and sensitive credentials
- Processor transaction fees
- Settlement and deposits to owner
- Payment-provider security and compliance

*Secure Payments
in Trusted Hands. ♥*



Connect Your Payment Account

Guests pay through the property owner's connected payment provider. HSS powers the booking and checkout experience; the provider processes the payment and deposits funds into the owner's account. Payment-processing fees are charged by that provider, not by HSS.

HSS DOES NOT HOLD LODGING REVENUE OR STORE RAW CARD NUMBERS.

*Your Guests.
Your Revenue.
Your Account. ♥*



Your Domain Stays Yours

Start with an HSS-hosted address, connect a domain you already own, or use HSS assistance to set one up. The custom domain belongs to the property owner.

*Your Brand.
Your Way. ♥*



Your HSS Network Listing

Network inclusion is part of HSS. Your property gets another discovery path, and HSS earns its referral fee only when the HSS Network brings the reservation.

*More Guests.
A Brighter
Tomorrow. ♥*



Simple Pricing

Transparent. Fair. Built for Owners. ♥

\$29 / month
or \$290 / year
per property

0% HSS booking fee
on reservations the owner
brings directly.

**3% HSS Network
referral fee**
when the HSS Network
brings the reservation.

\$149 one-time
concierge onboarding /
setup

**PAYMENT-PROVIDER
PROCESSING FEES
ARE SEPARATE.**

Your Property. Your Brand. Your Guests.

OWNER BROCHURE • BACK

*Independent
Owners
Brighter
Journeys ♥*

GOOD STAYS
BRIGHTER DAYS
TOGETHER ♥



Getting Your Property Ready

Owner Onboarding Checklist

*You do not need to have everything perfect
before getting started.*

Gather what you have; HSS onboarding can help organize the rest.



1



Owner or Business Information

- ☐ Legal owner or business name
- ☐ Public-facing business name
- ☐ Primary contact name, email and phone
- ☐ Billing and emergency contacts
- ☐ Authorized property administrators

*Your Property.
Your Vision. Always.*



2



Property Basics

- ☐ Property name and address
- ☐ Property type, bedrooms and bathrooms
- ☐ Guest capacity and bed configuration
- ☐ Accessibility and parking information
- ☐ Check-in / checkout times and amenities

*Amazing
Stays Start
Here.*



3



Brand and Photos

- ☐ Logo and brand colors, if available
- ☐ Property story and descriptions
- ☐ Hero photo and full gallery
- ☐ Room / space names
- ☐ Captions or notes for important photos

*Show
What Makes
Your Place
Special.*



4



Rates and Booking Rules

- ☐ Nightly and seasonal rates
- ☐ Minimum stays and cleaning fee
- ☐ Taxes, deposits and discounts
- ☐ Booking lead time and cancellation policy
- ☐ Pet policy, minimum age and restrictions

*Fair Rules.
Happier
Guests.*



5



Agreements and Requirements

- ☐ Rental agreement
- ☐ House rules
- ☐ Required property disclosures
- ☐ STR permit / license information, when applicable
- ☐ Insurance confirmation
- ☐ Property-specific guest-accepted policies

*Prepare Today
for Brighter
Tomorrows.*



6



Payments

- ☐ Supported payment provider to connect
- ☐ Owner / business receiving payouts
- ☐ Deposit rules
- ☐ Balance-due schedule
- ☐ Refund rules
- ☐ Guest card details stay with the payment provider — not HSS.

*Your Guests.
Your Revenue.*



Payment Boundary

HSS provides the booking and checkout experience. Your connected payment provider handles payment processing, sensitive payment credentials, its processing fees, and settlement to your account.

*Secure
Simple
Trusted.*





Property Experience + HSS Network

The second half of onboarding turns property knowledge into a guest-ready experience and a complete HSS Network listing.

*Better Guests. Brighter Days.
A Stronger Tomorrow. ♥*



SAME
AMAZING
PLACES
BRIGHTER
DAYS ♥

7



Arrival and Property Operations

- ☐ Property manager, cleaning and maintenance contacts
- ☐ Emergency procedures
- ☐ Door / access and parking instructions
- ☐ Wi-Fi information
- ☐ Arrival and departure instructions
- ☐ Trash, equipment and manual information

*Smooth
Arrivals
Happier
Stays ♥*

8



Guest Experience

- ☐ Welcome message
- ☐ Favorite restaurants and attractions
- ☐ Beaches / outdoor activities
- ☐ Grocery and transportation options
- ☐ Family activities and nightlife
- ☐ Property tips and FAQs



*Local
Favorites.
Lifelong
Memories. ♥*

9



Existing Systems

- ☐ Airbnb / Vrbo / other booking platforms
- ☐ Existing PMS
- ☐ Current direct-booking website
- ☐ Custom domain
- ☐ Calendar feeds
- ☐ Smart locks and other property technology

*Your
Systems.
Our Support. ♥*

10



Your Domain

- ☐ Use an HSS-hosted property address
- ☐ Connect a domain you already own
- ☐ Use HSS assistance for a new domain
- ☐ Custom domain remains owned by the property owner.

*Your Brand Online.
Your Way. ♥*

11



Your HSS Network Listing

- ☐ Network listing name
- ☐ Primary / featured photo
- ☐ Destination and location display
- ☐ Short network description
- ☐ Amenities, guest capacity and property tags
- ☐ Network-facing photo selection
- ☐ Rate / starting-price display preferences

*More
Visibility
More Guests
Together. ♥*



What You Do Not Need to Know

- ☐ Web development
- ☐ TypeScript or databases
- ☐ Deployment systems
- ☐ DNS configuration
- ☐ Payment-card handling
- ☐ APIs

That is what the platform is for. ♥



The Goal

*“This is my property, my brand, my business, and my guest experience —
HSS is the technology helping me run it.” ♥*

EVERY HSS PROPERTY IS INCLUDED IN THE HEAVEN SENT STAYS NETWORK.

*Stronger
Together.
Further
Together. ♥*

